









CEIPA Business School Sabaneta, Antioquía, Colombia



enhance automation thus reducing intensive human labor and tedious tasks. There are many more ways in which Artificial Intelligence is making a difference for enterprises in marketing decision-making, Customer Relationship Management, Recommender Systems, Problem Solving, Opinion Mining, Augmented Analytics, to mention but a few. In marketing, it is necessary to understand customer needs and desires and aligning products to those needs and desires. A handle on changing customer behavior is vital to make the best marketing decisions. Al simulation and modeling techniques provide reliable

insight into the consumers' persona. This will help predict consumers'

behavior. Through real-time data gathering, trend analysis and forecasting, an AI system can help businesses make insightful marketing decisions. Furthermore, organizations can identify a consumer's lifetime value with the help of Al's buyer persona modeling. It can help organizations manage multiple inputs. During a complex decision-making process, AI can efficiently manage and control different factors at the same point in time. It can source and process large amounts of data within minutes while providing valuable business-based insights. While we humans face decision fatigue, algorithms do not have such limitations, which make Al-based decisions faster and better. Also, Al techniques has provided businesses invaluable insight about consumers, which helps them enhance their communication with the consumers. It also helps retailers predict product demand and respond to it quickly. To that end, opinion mining helps businesses understand why people feel the way they feel. Most often a single customer's concerns might be common among others. When sufficient opinions are gathered and analyzed correctly, the information gleaned will help organizations gauge and predict the concerns of the silent majority. All has improved this mining process through automation, which is quicker and more reliable, helping organizations in making critical business decisions. In e-commerce, an AI system learns a consumer's preference based on 'explicit' or 'implicit' feedbacks. This kind of systems are called recommender systems. A recommender system can provide information helping the organization to reduce bounce rate and craft better customer-specific targeted content. Wise business decisions are

the individual members of the team but also the competitive edge of the business. The aim of this Workshop is to investigate and disseminate trends among innovative and high-quality research regarding implementation of conceptual frameworks, strategies, techniques, methodologies, informatics platforms and models about Enterprise Decision-Making Applying Artificial Intelligence Techniques. The list of topics includes, but is not limited to: Expert systems for Optimization Process

Software Tools for Knowledge-Based Systems construction

Artificial Intelligence and Block Chain Technology in Logistics and

Inventory Control, Production Planning and Scheduling Applying

made when business executives and decision-makers have reliable data and recommendations. Al not only improves the performance of both

Artificial Intelligence Decision-Support mechanisms

Supply Chain Management

Business Intelligence

Decision Support Systems

Application of Knowledge-Based Methods

Artificial Intelligence Applying In Supply Chain

- Knowledge Acquisition & Representation
- Knowledge-Based Implementation techniques and System Architectures
- Big Data and Data Mining in Logistics and Supply Chain Management

Case-Based Reasoning

Fintech o Financial Technology Context-aware/context-sensitive mobile applications Machine Learning-based Applications

Intelligent Systems for E-commerce and Electronic Business

Internet of Things (lot) in Logistics and Supply Chain Management

Paper submission deadline: April 15th, 2020

Notification of acceptance: June 1th, 2020

Submission Guidelines

Important Dates

Simulation in Logistics and Supply Chain

- Neural Networks and Deep Learning Applications Sentiment Analysis and Opinion Mining in social media Natural Language Processing Techniques
- Camera-Ready papers due: June 15th, 2020 Workshop Celebration: August 20th & 21th, 2020

Interested parties are invited to submit a technical paper written in English in T1-book Springer style, not exceeding 12 pages. The details of the format can be found at Studies in Computational Intelligence website: Information for Authors. The submissions must not contain authors' names or affiliations. They must not include either any information that may reveal the authors' identities.

Submissions failing to meet these requirements will be rejected without revision. In order to submit a paper electronically, authors must send an e-mail with the subject: "WEDMAIT20 Submission" to Julian Andres Zapata-Cortes (julian.zapata@ceipa.edu.co), Giner Alor-Hernandez (galor@ito-depi.edu.mx) and Cuauhtémoc Sanchez-Ramirez (csanchezr@ito-depi.edu.mx) (see below for corresponding email addresses) with the paper attached in PDF format and the body of the message should contain the following data:

Review process WEDMAIT2020 welcomes the submission of application papers with preference to the topics listed in the call for papers. All submitted papers will undergo a thorough review process; each paper will be refereed by at least three experts in the field based on relevance, originality, significance, quality

and clarity. The papers must consist of original, relevant and previously unpublished sound research

1 Paper title. Authors' names and affiliations. 3 Postal address, e-mail address and phone number of the contact authors.

Accepted papers will be included in WEDMAIT2020 Proceedings. At least one of the authors will be required to register and attend the workshop to present the paper in order to include the paper in the WEDMAIT2020 proceedings. Accepted papers will be published as a book chapter by Springer Verlag in the Studies in Computational

The books of this series are submitted to indexing to Web of Science,

El-Compendex, DBLP, SCOPUS, Google Scholar and Springerlink.

series (https://www.springer.com/series/7092)

The abstract of the paper.

Please contact any of the workshop organizers in case you have any doubt or problem with

Up to five keywords.

electronic submissions.

Fees and charges

transaction charges, so the amount to pay may be higher.

WEDMAIT2020 will be held in CEIPA Business School

facilities in Sabaneta, Antioquia, Colombia, as part of the 2th Research and innovation week organized by CEIPA in August

Intelligence

1860-949X.

results related to any of the topics of the Workshop.

Publication

Studies in

Computational

Intelligence

17 to 21 of 2020.

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This fee includes publication of one paper (up to the page limit) in the in WEDMAIT Proceedings, access to a digital copy of the pre-print versions of all accepted papers (unless copyright holders prevent us from distributing such copies) and workshop material.

The registration fee amount for authors is USD 250 or its correspondence in Colombian Pesos. This includes one paper only. If one author has more than one accepted paper, the fee must be paid for each of them independently to be published. This amount do not include bank fees or other

Organizers

More information



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